AND 2 8 2003 EE

UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

KLINGMAN, Edwin E.

Docket No:

372614-03502

Serial No:

09/387,938

Patent No:

Filed:

9/1/1999

Issue Date:

Group Art Unit:

2666 Examiner:

ABELSON, Ronald

For:

TABLE DRIVEN CALL DISTRIBUTION SYSTEM FOR LOCAL AND REMOTE

AGENTS

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Technology Center 2600

CHANGE OF CORRESPONDENCE ADDRESS

Dear Sir:

Please change the Correspondence Address for the above-identified patent/patent application to:

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Date: August 22, 2003

Respectfully submitted,

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I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited on August 22, 2003 with the U.S. Postal Service as First Class Mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Arlington, VA 22313-1450.

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Steve Elliott